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LIMITED DOOR WARRANTY

All doors supplied by TRADE BUILDING SUPPLIES, here after referred to as TBS [except those doors expressly excluded from this warranty by TBS] are warranted by TBS for 1 year from date of delivery, and at that time, to be of good material and workmanship and to be free of defects which would render said doors unserviceable and/or unfit for the ordinary, recommended use. This warranty is made to the original purchaser only and does not extend to subsequent purchasers during the period of this warranty.

If at the time a door delivery is received, said door[s] are found to have a defect[s] which can reasonably be discovered by inspection of each door, the receiver of the door[s] must, prior to hanging or fitting, and within three [3] days either contact TBS through written or verbal communication of said discovered defect[s].

If a fault rather than a defect develops after the door is fitted, written notice only of said fault[s] must be sent to TBS within one [1] year of date of delivery.

No claim will be honoured unless a site inspection is performed by an authorised representative of TBS.

If warranted doors are found to contain defects/faults as stated herein, TBS, at our option will either, repair defective/faulty door[s], furnish purchaser with replacement door[s] or refund to the current owner the amount the original purchaser paid TBS for the returned defective/faulty door[s]. This warranty does not cover any other charges incurred such as labour for removal of defective door, re-hanging of new and/or replacement door, transportation to and from site or reimbursement for any other work/service not originally supplied by TBS.

LIMITATIONS & EXCLUSIONS

1. Unsatisfactory service or appearance caused by failure to follow the "Handling/Finishing/Installation" instructions set out here in or similarly in the alternative contained within the door packaging are excluded from this warranty.
2. Natural variations in the colour or texture of wood are not to be considered as defects.
3. Warp/bow/cup/twist [as set out in the relevant Australian standard] shall not be considered a defect unless it exceeds ¼ inch [6.35mm] in the plane of the door itself. Warp is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. When measuring the amount of warp in a door, the following method shall be used: bow, cup, twist shall be measured by placing a straight-edge on the suspected concave face of the door at any angle [i.e.-diagonally, horizontally, and vertically], with the door in its installed position. The measurement of bow, cup and twist shall be made at the point of maximum distance between the bottom of the straight edge and the face of the door.
4. All of the following doors are excluded from this warranty – [i] All non-stock/special doors, which fall outside of the usually TBS standard stock profile (i.e-special orders) [ii] All doors that are improperly hung or do not swing freely [iii] Normal wear and tear including wear through of finish [iv] The appearance of any door with non-professional applied high gloss finish [v] All doors stored on sites other than the properly prepared storage areas/warehouses of TBS's client/customer. Other than for reasons of satisfying the relevant paragraphs of the "Handling, Finish and Installation" category set out below. [vi] All doors not supplied finished by or not finished

prior to installation [vii] All exterior doors not in a weather protected area [viii] Any installation TBS deems structurally unstable.

5. Any implied warranty shall be limited in duration to the period of this warranty.
6. TBS shall not be liable for any doors repaired without the knowledge of TBS, returned, tampered with or replaced without prior consent by TBS.
7. Oil based finish's **ONLY** are to be used on TBS veneered doors – apply with a good quality brush or spray gun. If spraying, back brushing is recommended. If brushing, always brush in the direction of the grain. Allow to dry for six [6] hours then lightly sand using 240 grit sand paper. Remove all sanding dust. Then apply the 2nd and 3rd coats as above, lightly sanding with 240 grit paper between each coat. If staining – apply one [1] coat of stain oil based or varnish oil based following label instructions. Allow stain to dry for eight [8] hours and apply three coats of oil based clear coat following the label instructions.

HANDLING, JOB FINISHING AND INSTALLATION INSTRUCTIONS

1. Upon receipt of delivery of doors, inspect each door for any visible defects. Doors should be stored on a flat and level surface in a dry, well-ventilated building. Cover to keep clean and keep out of sunlight, but allow circulation.
2. Handle with clean hands, gloves preferably and do not drag doors across one another or across other surfaces.
3. Whilst stored - Doors should not be subject to: abnormal heat, extreme dryness, humid conditions or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging.
4. The utility or structural strength of the door must not be impaired in the fitting of the door, the application of the hardware, or cutting and altering the door.
5. Before finishing, remove handling marks or effects of exposure to moisture with a thorough final sanding over all surfaces of the door using very fine sand paper. Clean before applying sealer or finish. Some species of wood contain a chemical which reacts unfavorably with certain finishes. Where possible, the surface should be tested for such unfavorable reactions. Application of a sealer before finishing will usually prevent this difficulty. Do not use steel wool or other sanding materials containing steel/iron on any doors.
6. Immediately after fitting, or cutting for closures, weather-strip and/or threshold, and before hanging any interior or exterior door on the job, the entire door, including the top and bottom edges must receive an application of a suitable sealer/primer and two coats of a good grade of paint, varnish, lacquer, micro porous wood finish. Always check with the manufacturer of the chosen finish to ensure suitability/compatibility with either of the TBS “Family” or “Territory” collection. Adequate drying time must be allowed between coats. For job site finishing, **do not use a water-thinned paint unless an oil base prime coat is first applied.** Exterior finishes shall be used on the faces and edges of exterior doors.
7. Avoid dark colours on exterior doors in direct sunlight – this may void warranty.
8. All doors should be checked prior to installation. The installation of these doors shall constitute acceptance.
9. There are no warranties that extend beyond the foregoing, and TBS’s responsibility under this warranty is as stated herein. TBS shall not be liable for consequential, incidental damages, or for any amount in excess of TBS’s original invoiced price for the doors involved, whether the claim is for breach of warranty or negligence.